



TECHNICAL INFORMATION BULLETIN

TENNESSEE EMERGENCY COMMUNICATIONS BOARD

Lynn Questell, Executive Director

Randy Porter, Chairman

11/10/2005

Voice over Internet Protocol (VoIP) Deployment

The Emergency Communications Board at its November 10, 2005 regular meeting voted to offer technical assistance including VoIP vendor coordination to all Emergency Communication Districts. VoIP service providers (also known as VSP's) and VoIP provisioning centers (VPC's) are working to meet the November 28, 2005 deadline for providing addresses to PSAPs for calls utilizing stationary VoIP devices. Mobile or nomadic devices may not have addresses provided by this date. We suspect that even some stationary devices will not have addresses.

Most of you have probably received pre-deployment packages from Vonage, HBF, and others. If you desire the ECB to provide oversight and coordination of the VSP's and the VPC's during the deployment and testing of VoIP simply email, fax, or send a letter stating this to Rex Hollaway. The following language is offered solely for your convenience:

I hereby request from the Tennessee Emergency Communications Board technical advisory assistance related to the implementation of 911 service for Voice Over Internet Protocol users.

Contact: Rex Hollaway, Director of E-911 Technical Services
Tennessee Emergency Communications Board
500 James Robertson Parkway, Ninth Floor
Nashville, TN 37243

Telephone: 615-253-3705
Cellular: 615-975-8732

Facsimile: 615-253-2180
Email: rex.hollaway@state.tn.us